

Jonathan Miller  
*Pronouns: he/him/his*

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## **Education**

PhD. School of Information Sciences. University of Pittsburgh, Pittsburgh, PA. 2009.  
Dissertation: *On and On We Go With Copyright: The Role of the Association of Research Libraries in the Development of the 1976 Copyright Act.*

MLS. School of Information and Library Sciences. State University of New York at Buffalo.  
Buffalo, N.Y. 1992

BA (hons.). Department of Political Theory and Institutions. University of Sheffield. Sheffield,  
U.K. 1983

## **Professional Experience**

**Director of Libraries**, Williams Libraries, Williams, Williamstown, MA August 2017 -- present

**Library Director**, Olin Library, Rollins College, Winter Park FL. August 2006 – July 2017

**Head of Hillman Public Services**, University of Pittsburgh, Pittsburgh, PA. September 2002 – July 2006

**Library Director**, Augustana College Library, Augustana College, Rock Island, IL. June 2000 – July 2002.

**Deputy Library Director**, Augustana College Library, Augustana College, Rock Island, IL. July 1998-June 2000

**Automated Services Librarian**, Augustana College Library, Augustana College, Rock Island, IL. August 1997 – June 1998

**IAIMS Planning Project Director**, Hardin Library for the Health Sciences, The University of Iowa, Iowa City, IA. November 1996 – July 1997

**Head of Access Services**, Prior Health Sciences Library, The Ohio State University, Columbus, OH. October 1992 - November 1996

## **Research and Publications**

- Miller, Jonathan. "The New Library User: Machine Learning." EDUCAUSE Review. 2020 Issue #1: 62-63. Viewpoints Column.
- Miller, Jonathan. "Miller, Jonathan. "Bringing OER to the Liberal Arts: an innovative grant program." OER: A Field Guide for Academic Librarians. Eds. Andrew Wesolek, Anne Langley and Jonathan Lashley. Forest Grove, OR: Pacific University Press. 2018.
- Miller, Jonathan. "So, You Find Yourself Supervising Faculty Librarians. What Now?" So You Want to Be an Academic Library Director. Ed. Colleen S. Harris. Chicago, IL: ALA Editions, 2017.
- Miller, Jonathan. "A Method for Evaluating Library Liaison Activities in Small Academic Libraries." Journal of Library Administration. 54(6) 2014: 483-500
- Montgomery, Susan and Miller, Jonathan. "The Third Place: the library as collaborative and community space in a time of fiscal restraint." College & Undergraduate Libraries. 18(23) Summer 2011: 228-38.
- Miller, Jonathan. "Open Access and Liberal Arts Colleges: Looking beyond Research Institutions." College and Research Libraries News. 72(1) January 2011: 16-9, 30. Scholarly Communication Column.
- Miller, Jonathan. "Publishers Did Not Take the Bait: A forgotten precursor to the NIH Open Access Policy." College & Research Libraries. 70(2) 2009 March 2009 123-32.
- Miller, Jonathan. "Quick and Easy Reference Evaluation: Gathering Users' and Providers' Perspectives." RUSQ. 47 (3) 2008:17-21.
- Miller, Jonathan. Book Review: "Five laws of Library Science." Reprinted in The Friends of the JU Library. 2008: 3.
- Miller, Jonathan. "Academic Libraries: an endangered species?" Augustana College Magazine Winter 2001: 13-14.
- Miller, Jonathan. "Developing Library Staff for the 21<sup>st</sup> Century, edited by Maureen Sullivan." (Book Review) Journal of Interlibrary Loan, Document Delivery and Information Supply 7 (4) 1997: 91-92.
- Miller, Jonathan. "Primary Clientele as a predictor of interlibrary borrowing: a study of academic health sciences libraries." Bulletin of the Medical Library Association 1 (85) January 1997: 11-15.
- Miller, Jonathan. "How Are Libraries Using QuickDOC? Results of a national survey of QuickDOC users." Journal of Interlibrary Loan, Document Delivery and Information Supply 5 (3) 1995: 71-88.
- Miller, Jonathan. "The Electronic Library Information System as a source of ILL Requests." Journal of Interlibrary Loan, Document Delivery and Information Supply 4 (2) Spring 1993: 17-28.

Miller, Jonathan. "The Rustle of a Star: an annotated bibliography of Deaf characters in fiction." Library Trends 41 (1) Summer 1992: 42-60.

## Teaching

HON 200 "The Revolution will not be Televised: An Introduction to the History of Recorded Information." Rollins College, Spring 2017.

RCC100 "The Revolution will not be Televised: An Introduction to the History of Recorded Information." Rollins College, Fall 2009, 2010, 2012, 2013, 2016.

ECO305 Rollins College. (Guest Lecturer on Copyright 2008 - 2017.)

Rollins Center for Lifelong Learning "The Future of the Book: dead on arrival or alive and kicking?" Spring 2014

IFT106 "Using the Web for Research." Rollins College. Spring and Fall 2008.

LIS2000 "Understanding Information." School of Information Sciences, University of Pittsburgh. Spring 2005 (Guest lecturer on Copyright 2/23/05)

LIS2000 "Understanding Information." School of Information Sciences, University of Pittsburgh. Fall 2005 (Guest lecturer on Copyright 10/19/05)

LIS2000 "Understanding Information." School of Information Sciences, University of Pittsburgh. Fall 2004. (Teaching Assistant.)

## Presentations

"Mentorship at the Scale of the Oberlin Group" Moderator. Oberlin Group Webinar. November 9, 2020

"Kickstarting the Diversity Conversation: The Libraries Diversity Reading Group at Williams Libraries" Lightning Talk. BLC Networking Day 2018. Brandeis University, Waltham, MA May 30, 2018.

Put your Money where your Mouth Is: Gamifying Open Access Funding Decisions. Co-presenter with Jonathan Harwell. FLA Annual Conference. Orlando, FL May 11, 2017.

Liaison Evaluation: a small college solution. Panel Member. ARL Liaison Meeting, ALA National Conference, Orlando, FL June 27, 2016

Put your Money where your Mouth Is: Gamifying Open Access Funding Decisions. Co-presenter with Jonathan Harwell. Florida SCIG Unconference. Rollins College, Winter Park, FL June 23, 2016.

MLIS 2014: "You've Chosen to be a Librarian, Now What?: How to Get the Most Out of an MLIS." Keynote Speaker. UCF, Orlando, FL. May 2, 2014.

"Gallery Talks with Dr. Jonathan Miller." First Friday at the Cornell. Cornell Fine Arts Museum, Rollins College, Winter Park, FL. December 7, 2012.

Opening Up Open Access: Open Access is Not Just an Academic Library Issue. Panel member. FLA Conference, Orlando, FL, April 18, 2012.

Creating a Culture of Service Excellence. Panel Member. CUPA-HR Southeast Region Conference, Savannah, GA, April 2, 2012

Open Access and E-books. Panel Moderator. Oberlin Group Meeting, Atlanta University Center, Atlanta, GA, October 7, 2011.

Open Access. Discussion leader. Snezek Library Leadership Institute, Council for Christian Colleges & Universities, Palm Beach Atlantic University. July 21, 2011.

MLIS 2011: "You've Chosen to be a Librarian, Now What?: How to Get the Most Out of an MLIS." Keynote Speaker. UCF, Orlando, FL. May 12, 2011.

"Moving Up the Information Literacy Ladder: the impact of unified discovery on instruction" Information Fluency Conference. UCF, Orlando, FL, March 9, 2011.

"Open Access (Updates, Trends, and Issues.)" Joint Facilitator. Oberlin Group Meeting, Clark University, Worcester, MA October 1, 2010.

"Making the Difference in Discovery: Why 'Web-Scale' Defines True Discovery" Panel member. Library Journal Webcast. September 16, 2010.

"Change from the ground up - Campus-based policies to ensure Open Access to institutional research outputs through proactive copyright management." SPARC-ACRL Forum. Panel member. American Library Association National Conference 2010, Washington D.C. June 26, 2010

ACRL Scholarly Communication Discussion Group. Discussion Leader. American Library Association National Conference 2010, Washington D.C. June 27, 2010

"Becoming an ACRL Legislative Advocate" Joint presentation with Marilyn Ochoa. Florida Library Association Annual Conference. Orlando, FL. April 8<sup>th</sup>, 2010.

"Can We Learn To Share? A study of other public/private academic library consortia" Panel member. FACRL Fall Meeting, Rollins College, October 30, 2009

"Robbing Peter to Pay Paul: What we can stop doing so that we can start doing other things." Joint Presentation with Katherine Gill. NITLE Summit, Philadelphia, PA, March 30, 2009.

"Academic/Research Library Administrators Discuss Cooperation" Plenary Panel. Collection development and Resource Sharing Conference, Florida State University, Tallahassee, FL. March 27, 2009.

"The ARL and the 1976 Copyright Act" faculty Day of Scholarship. Rollins College. January 12, 2009

"Open Access to Federally Funded Research: Can we get the golden egg without killing the goose?" Florida Library Association Annual Conference, St. Petersburg, FL April 23<sup>rd</sup>, 2008.

"Interactive Panel Discussion with Next Gen Librarians" Moderator. Florida ACRL Fall Meeting, Edison College, Fort Myers, FL, October 26<sup>th</sup>, 2007

"Transforming Learning and Building Scholarly Communication at Rollins with Really Simple Syndication." 2<sup>nd</sup> Annual Summit on Transforming Learning. Rollins College, April 20<sup>th</sup>, 2007

"Evaluating Reference Quality Comparing User and Provider Responses" Reference Research Forum. American Library Association Annual Conference. New Orleans, LA. June 25<sup>th</sup>, 2006

"Copyright: Issues for Information Professionals" DLIS Fast Track Colloquium. Pittsburgh, PA October 23<sup>rd</sup>, 2005-10-25

"Evaluating Reference Quality Comparing User and Provider Responses" Pennsylvania Library Association Annual Conference. Hershey, PA. October 27<sup>th</sup>, 2005

"Librarians Going Global: Making International Connections" International Relations Roundtable Membership Meeting, ALA Annual Conference, Chicago, IL. June 27<sup>th</sup> 2005. (Panel member.)

"Librarianship: a career option for history graduates." History Honor Society, Westminster College, New Wilmington PA. April 12<sup>th</sup> 2005

“Copyright: What it is, how it came to be, and what educators need to know about it today.”

Seton Hill University, Greensburg, PA April 11<sup>th</sup> 2005

“Copyright” Share Westmoreland. Greensburg PA. January 26<sup>th</sup> 2005

Sixteen lectures on various topics to students and faculty at a variety of institutions and universities. Wuhan, P.R. China, May 9<sup>th</sup> – June 11<sup>th</sup> 2004.

“Evaluation of Synchronous Digital Reference Services from an Information Architecture/User Experience Perspective: Design of a Study and preliminary Results.” (Joint presentation with David Robins.) VRD2003. San Antonio, TX. November 18<sup>th</sup> 2003.

“Real Time Digital Reference: what’s involved in taking the plunge?” (Joint presentation with Elizabeth Mahoney and Jeff Wisniewski.) Pennsylvania Library Association Annual Conference. Pittsburgh, PA. October 3<sup>rd</sup>, 2003

“Library Assessment.” Public services breakout sessions. (Moderator.) WP/WV ACRL Spring Meeting. Clarion University. Clarion, PA. May 16<sup>th</sup>, 2003

“Resource Sharing” Presentation to Academic Library Directors of Hubei Province, Huazhong Normal University, Wuhan, PR China. June 10<sup>th</sup>, 2002

“Making the Library the Living Room of the Campus: a practical guide to making your library central to campus life.” Illinois ACRL Annual Conference, Oakbrook, IL April 4<sup>th</sup>, 2002. "Making Special Collections More Central to the Curriculum: why should we and how can we?"

Iowa ACRL Annual Conference, Davenport, IA May 18<sup>th</sup>, 2001

"Inclusion of Electronic Resources in the Catalog" (Discussion leader) The GEAC National Users Group. Moline, IL. September 18, 1998.

“The Innovative Interfaces Inc. ILL module: the OSU experience.” Annual Meeting of the Eastern Great Lakes Innovative Users Group. Kent State University, Kent, OH March 29, 1996. “How are libraries using QuickDOC?” Annual Meeting of the Midwest Chapter of the Medical Library Association. Rockford, IL. October 11, 1994.

## **Professional Memberships and Activities**

Boston Library Consortium

Board, Member 2017 – present

Management Council, Member 2022 – 24

Governance Committee, Chair, 2022-24

Controlled Digital Lending Steering Committee 2021- present

John William Miller Fellowship Fund Advisory Committee, member 2017 – Present

Lever Press Oversight Committee, Member 2017-19 and 2020-23, Chair 2019

Oberlin Group

Board of Directors, Treasurer 2017-19

Nominations Committee, Chair 2017, 2018

ProQuest North American Advisory Board. Member 2014 -- Present

External Review Team Member,

Dickinson College, Waidner-Spahr Library, February 2022

Carleton College, Gould Library, May 2021

Berry College, Memorial Library Review, December 2012

Illinois Wesleyan University, Ames Library Review. May 2012

Colorado College, Tutt Library Review. December 2011  
Carleton College, Gould Library, Reference & Instruction Department Review. April 2011.  
Grinnell College, Library Department Review. April 2010.  
Oberlin Group Coordinating Committee (Member, 2011-2014)  
Florida Scholarly Communication Interest Group. Member 2011 – 2017.  
Board of Governors Taskforce on the Future of Academic Libraries in Florida. (ICUF Representative 2010 – 2012)  
American Library Association (1991 - Present).  
ALA national Public Policy Advocates Program Planning Taskforce. Member 2017 – present.  
ALA SPECTRUM Scholar Mentor. 2017-8.  
ACRL/CLS Conference Program. Planning--Chicago, 2013 Committee (Member, 2012-3)  
ACRL Legislative Advocate 2007-present.  
ACRL Government Relations Committee (Intern 2004-05, Member 2005-07, Chair 2008-10, Member 2012-14, Vice Chair 2012-13.)  
ACRL/CLS Ad Hoc Committee on the Status of College Librarians and Staff (Member 2001-2002)  
Reference and Adult Services Division, Management and Organization of Public Services Section, Catalog Use Committee (Intern 1992-4, Member 1994-6, 1999-2001).  
Florida Library Association Member, 2007 – 2017)  
Florida ACRL (Board Member 2007- 2010, Vice –President 2013-14, President 2014-15)  
Florida ACRL Legislative Representative (2008-2010)  
SPARC Steering Committee (member, 2009-11)  
Western Pennsylvania/West Virginia ACRL Chapter. (2003 - 2006).  
Program Committee (Chair, 2003-5)  
Communications Committee (Chair 2005-7)  
Academic Library Association of Ohio (1992 - 1996).  
1994 Annual Conference Program Committee (Member 1993-4).  
1995 Annual Conference Program Committee (Member 1994-5).  
Research and Publications Committee (Member 1995-6).  
Bi -State Academic Libraries (1998-2002, Facilitator 2000-2002).  
OCLC Members Council (Alternate ILLINET delegate 2001-04)  
OCLC Reference and Resources Advisory Committee (2001-04)  
New York Library Association (1991-2).